

MySurvey minimum and recommended configuration

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MySurvey runs on Microsoft Windows versions 10 and 11, 64-bit.

It does not require installation or administrator rights.

The computer's user profile must have the right to execute an executable file and be able to write to a user location ("my documents" for example).

Configuration minimale pour MySurvey

The minimum configuration of the computer running the MySurvey software is as follows:

- *2.3GHz dual-core processor (e.g. Intel pentium M 3550) with at least one Intel 4000 series integrated graphics chipset.*
- *6-8 GB of RAM*
- *At least 500MB free space on the C drive: (for data cache)*

With such a configuration, however, certain functions may be inactive (second panoramic view, high resolution and 3D view) if the amount of memory available at launch is less than 4GB.

Configuration recommandée pour MySurvey

For a comfortable experience, we recommend the following configuration:

- *Intel core i5 4th generation (Haswell) at 3.0Ghz or higher*
- *16 GB RAM (more may be required for larger operations)*
- *Nvidia GeForce GTX 1050 or higher dedicated graphics card (GPU)*
- *Up-to-date graphics card drivers.*
- *At least 500MB free space on disk C: (for data cache)*

Note that laptops running Windows 11 will by default run the MySurvey software on the low-power card built into the motherboard.

We recommend that you tell Windows to run the software in a "performance" configuration instead of an "office application" configuration.